

Leibniz Institute  
DSMZ-German Collection  
of microorganisms  
and Cell Cultures GmbH



home of more than 88,000 biological resources

## Ordering analyses and services

Orders for analyses and scientific services are currently only possible by e-mail. Please get in touch with the relevant contact person.



### What analyses and services does the DSMZ offer?

#### Microorganisms, e.g.

- biochemical analyses, e.g. peptidoglycan structure, respiratory quinones, metabolic activities
- bioinformatical services, e.g. sequencing, microbial diversity analysis
- microbiological analyses, e.g. identification of bacteria or fungi, chemotaxonomic characterisation, antibiotic susceptibility testing
- material used as reference, e.g. genomic DNA, peptidoglycan, biomass production, mock communities

#### Human and Animal Cell Lines, e.g.

- authentication of human cell lines
- animal cell line species testing
- mycoplasma detection and elimination
- virus testing
- provision of DNA

#### Plant viruses, e.g.

- next generation virus discovery using high-throughput sequencing
- biological assays and resistance screening
- molecular and serological diagnostic investigations
- transit quarantine

#### Safe- und Patent Deposit

## Do you need a quote?

Simply use the DSMZ online shop for a non-binding offer for **bioresources**.



If you need a **quote for an analysis or another scientific service**, please get in touch with the contact person named on the website.

## Is it your first order with the DSMZ?


If you are ordering **bioresources** from the DSMZ for the first time, validation of your institution is required. Our sales team will contact you after receiving your order and inform you about the documents required for validation. The delivery of your first order is only possible against prepayment.


No validation is required to order **analyses and other scientific services**.

In the download area of the DSMZ website you will find the necessary forms for ordering (such as the order form or the Material Transfer Agreement (MTA)).



Leibniz Institute  
DSMZ-German Collection  
of Microorganisms  
and Cell Cultures GmbH\*

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 [www.dsmz.de](http://www.dsmz.de)

\*Recognised as a non-profit scientific institution by the Hanover tax office.



# HOW TO ORDER FROM DSMZ





## About us

The Leibniz Institute DSMZ-German Collection of Microorganisms and Cell Cultures GmbH is the world's most diverse collection of biological resources. In addition to the bioresources deposited in the public collection, the institute also offers various state-of-the-art analytical methods and scientific services for academic and industrial research. Orders can be placed via the DSMZ online shop or by e-mail.

As a registered collection (01-DE-2018) in accordance with EU Regulation 511/2014 (Nagoya Protocol), we provide our customers with all information and documents so that they can use a bioresource purchased from us in a legally compliant manner after purchase.

Bioresources purchased from DSMZ may not be used for commercial purposes. Exceptions to this are regulated in our General Terms and Conditions (§10 para. 4).

The DSMZ also offers a safe deposit for bioresources and is the only recognised international patent depository in Germany under the Budapest Treaty.

... learn more about the DSMZ:  
[www.dsmz.de](http://www.dsmz.de)



## Ordering bioresources

**The product search in the DSMZ online shop can be used without registration. You only need to register to place an order.**



Alternatively, the online catalogue on the DSMZ website can be used to search for products. No registration is required here either.

Ordering, dispatch and use of the bioresources are subject to the General Terms and Conditions of the Leibniz Institute DSMZ ([www.dsmz.de/terms](http://www.dsmz.de/terms)).

Simply order via the DSMZ online shop or by e-mail to the relevant sales team.

Please note that it may take up to one working day for your account to be activated when you register in the online shop. When ordering by e-mail, please note that it must be clearly recognisable that it is not a spam e-mail.

Please always state your company's internal order number (*PO number*) when placing your order. This is the only way your accounting department can later allocate the DSMZ invoice to your order.

After completing your order, you will receive a confirmation e-mail with a DSMZ order number. Please always quote this number if you have any queries.

Once we have received your order, we will carry out a legal check to determine whether the ordered products may be delivered to the address (company, country) provided. This check may take a few working days.

Please check whether you e.g. require an import licence for the purchased bioresources. Delivery is uninsured according to CPT (Incoterms® 2020). This means that you are responsible for the import and customs clearance of the goods in your country.



## Contact Sales Teams

### Microorganisms

*all bioresources with DSM number*

✉ [sales@dsmz.de](mailto:sales@dsmz.de)

*All quantified bioresources with DSM number (e.g. mock communities, cultures with defined cell number); all services and analyses related to microorganisms*

✉ [microbialservices@dsmz.de](mailto:microbialservices@dsmz.de)

### Human and Animal Cell Lines

*all bioresources with ACC number*

*all services and analyses of bioresources with ACC number*

✉ [mutz@dsmz.de](mailto:mutz@dsmz.de)

### Plant Viruses and Plant Virus Diagnostics

*all bioresources with PV number*

*all products with RT-, PC- or NC number*

*all services and analyses related to plant viruses*

✉ [plantvirus@dsmz.de](mailto:plantvirus@dsmz.de)



## FAQs

### How long is the delivery time?

The delivery time depends on the ordered bioresource. Your order will only be dispatched once you have provided all the necessary information and documents. Please refer to the order confirmation for the delivery time of your order. You will receive a dispatch confirmation to the e-mail address you provided in the contact details for the delivery address.

### Which countries does DSMZ deliver to?

The export of bioresources is subject to various legally binding regulations. For an overview of the countries to which DSMZ delivers and the corresponding shipping costs, please refer to our digital price list at [www.dsmz.de/prices](http://www.dsmz.de/prices).

### What are the terms of payment?

Please refer to our General Terms and Conditions for payment details ([www.dsmz.de/terms](http://www.dsmz.de/terms)).

### Does the DSMZ sell cultivation medium?

No, we do not sell media for the cultivation of bioresources. The composition of the medium you need for your bioresource can be found in our online catalogue or in our freely accessible databases *MediaDive* and *DSMZCellDive*.

You can find the answers to other frequently asked questions on our website.

